

Rebooking allowance onto other carriers

FOR CANCELLED BA FLIGHTS ON 125 TICKETS

USE THE FOLLOWING REBOOKING OPTIONS ONTO OTHER CARRIERS:

You may rebook following these guidelines and must adhere to rebooking period

Choose which carrier to book from the 2-letter code in the left-hand column

Check which routes are allowed for rebook

If any route, then may rebook any routing with same point or origin and destination as original. Advise customer to check for any transit visa if rebooking through a European or USA transfer point

Only rebook flights within the period indicated. If anytime, then rebook closest available to original travel date

Only rebook classes displayed or if none then can be lowest in the same cabin

If no equivalent cabin, then can rebook into a **lower** cabin but we cannot state if a refund is due as the ticket will need recalculating either pre or post-travel

We cannot upgrade any customer into a higher cabin, this will be classed as a voluntary change

If mandatory item displayed, this **must** be added when rebooking flight/s

If airline is not displayed on this list then cannot involuntary rebook unless allowed in the fare rules of original ticket

Amadeus waiver codes (automatically added in ATC)

Other GDS waiver codes must be manually added in Endorsement

Carriers	Original travel dates	Waiver code
BA to BA	08 – 13 September 2019	WAIVEBAINVOLSTRK1
BA to BA	26 – 28 September 2019	WAIVEBAINVOLSTRK2
BA to OC	08 – 11 September 2019	WAIVEBAINVOLSTRKE

Airline	Routes Allowed	Rebooking Period	Rebooking Classes	Redemptions included	Mandatory Items	Time/Date Added
IB	Follow standard guidelines BA Flight Cancellations					-
AA	Any route, both JB & non-JB	3 - 16 September 2019	Lowest class available in same cabin	Yes	OS AA INVOL BA/AA	-
AY	Any route, both JB & non-JB	3 - 16 September 2019	Lowest class available in same cabin	Yes	OS AY INVOL BA/AY	-
EI	European shorthaul only No TransAtlantic	3 - 16 September 2019	Lowest class available in same cabin	Yes	OS EI INVOL BA/EI	-
VY	Any route	3 - 16 September 2019	Lowest class available in same cabin	Yes	OS VY INVOL BA/VY	-
JL	Any route, both JB & non-JB	3 - 16 September 2019	Lowest class available in same cabin	Yes	OS JL INVOL BA/JL	-
QR	Any route	3 - 16 September 2019	Lowest class available in same cabin	Yes - rebook lowest available class in Business cabin Club and Economy lowest class available in the same cabin	OS JL INVOL BA/QR	14000hrs on 25/8/19
MH	Any route	3 - 16 September 2019	Lowest class available in same cabin	Yes	OS MH INVOL BA/MH	1100hrs on 25/8/19
LY	TLV to: NYC/BOS/MIA/YYZ/LAX/SFO/LAS Europe,	3 - 16 September 2019	Economy - U,O,G,N,H Premium - P,B Business - J,Z	Yes	OS LY INVOL BA/LY	1445hrs on 25/8/20